



## Spring Creek Baptist Church

### Frequently Asked Questions for Safe Church Re-entry

#### What are the Sunday morning service times?

We will offer one service, initially, beginning at **9:00 AM**. The 9:00 AM service will be an indoor service and will also be available via live stream on Facebook and YouTube. Additionally, Youth, Kids', and Preschool services and nursery are not available at this time. Stay tuned for more information about services for children at a later date.

#### Do I need a reservation?

Reservations will be required for all indoor services. Please register using the Church Center App or online using the Web Portal link at <https://myscbc.churchcenter.com>. Please plan to register each week; the registration link will be live from Monday at 10:00 AM until Saturday afternoon at 5:00 PM.

#### How will I indicate how many family members are attending with me?

At the bottom of the registration form you will find a link to add another registrant **before** submitting your completed form.

#### Will The Creek limit occupancy for Sunday worship services?

The Creek will limit the number of seats available for Sunday worship services to 100 people. Members and guests will be able to register to attend service online using The Church Center App or the Web Portal link at <https://myscbc.churchcenter.com>. Seating will be available in socially-distanced pods.

#### What time should I plan to check-in for Sunday worship service?

The receptionists' table will open 45 minutes prior to worship service (8:15 am). Members who reserved their space for Sunday worship are to be checked in by 9:10 am. Unfortunately, with the decreased attendance maximum (100), not everyone who wants to attend will be able to attend on-site worship service. ***In an attempt to make sure we can accommodate as many as we can, we will immediately admit members from the wait list in instances where reserved members or guests are not checked in by the 9:10 am cut off.*** We strongly encourage all members/guests who have reserved a seat to arrive early to get checked in. Please have your QR code ready before approaching the receptionist table to help with the efficiency of the check-in process.

#### What if I didn't make a reservation ahead of time?

Please plan to come; walk-up registration will be available on a first-come, first-served basis. You must complete the COVID-19 screening form upon entry into the sanctuary.

#### How long should I expect the service to last?

Services will last approximately one hour.

**Will restrooms be available?**

We will have the main lobby restrooms available; however, the maximum occupancy is two people.

**Will water fountains be available?**

No. Individuals are encouraged to bring water if desired.

**Are masks required for worship services and other events held within The Creek's facilities?**

Yes, members, guests, and children over age 5 are required to wear masks or other face coverings over the nose and mouth at all times while on campus. Currently, we are encouraging those who have a medical condition preventing them from wearing a mask or those who choose not to wear a mask to participate in The Creek's virtual services on Facebook or YouTube.

**Are children required to wear masks during worship services and other events within The Creek's facilities?**

Yes, children age 5 and older must wear a mask covering the nose and mouth. However, because of the dangers of suffocation, masks are not recommended for children under age 2. Children younger than 2 years old or anyone who has trouble breathing and cannot wear a mask should not attend in-person services and are encouraged to participate in The Creek's virtual services on Facebook or YouTube.

**Will social distancing be enforced while on the church campus?**

Yes. We will comply with the 6 ft. social distancing expectation both indoors and outdoors to the best of our ability.

**Is it permissible to hug, kiss, and shake hands during church services?**

Your well-being is a priority for The Creek. Every effort to be respectful of the differing comfort levels and socially distancing preferences of our members is being made. We will implement a color-coded comfort bracelet system for the initial phase of reentry to the physical church building with this goal in mind. There will be coordinating signs and bracelets that will assist members with being able to project to others their level of comfort. **Green** will indicate you are comfortable with physical contact. **Yellow** will indicate you are comfortable with elbow bumps and chatting at a distance. **Red** will indicate that "please respect my social distancing". The color-coded comfort bracelets are to be placed in the baskets on the receptionist table at the end of each service. However, should you forget to return them or choose not to do so, we ask that you please keep up with them, so you may use them in the future.

**How will the church sanitize the facilities to minimize the spread of germs?**

Daily disinfection of high touch surfaces will take place in addition to daily cleaning of the area. Daily cleaning is the recommendation if there has been no known cases of COVID-19.

**How will communion change when we return to in-person worship?**

The opportunity to participate in communion service as a body will continue for the purpose of celebrating our savior and not as an act of ritual. Prior to service and set up, the Communion Celebration cups will be blessed by a member of the ministerial team. On first Sundays, there will be a table set up at the entries to the sanctuary. The tables will have hand sanitizer and the pre-filled Communion Celebration cups. There will be a sign reminding congregants to utilize hand sanitizer prior to taking their communion cup. The Communion Celebration cups will be in the serving rings. Each table will have a Deacon to oversee the distribution of communion cups and offer assistance if necessary. Congregants will be directed to discard their empty cups in trash cans at the exits.

**How will The Creek collect and count cheerful systematic gifts and offerings?**

Members and guests are encouraged to use PushPay for cheerful systematic giving. PushPay.com information will be provided during service on monitors and continuing to be displayed on the church website, Facebook page, etc. Those who would like to utilize checks/cash for giving will have two options:

1. Mail to the church at 5130 Woolridge Road, Moseley, VA 23120
2. Utilize the secure drop boxes that will be stationed in the Sprung Building.

**With social distancing, what is the procedure for notifying people that we have reached maximum capacity?**

We encourage all members and guests to register to attend our worship services using The Church Center App downloaded from iOS and Android. Members and guests can also register using the Web Portal at <https://myscbc.churchcenter.com>. While we want to welcome everyone to The Creek, social distancing is imperative to minimizing the spread of COVID-19. Once we have reached the capacity members and guests will be encouraged to worship with us virtually on YouTube or Facebook. We want all members and guests to be treated with grace, courtesy, and kindness. The Church Center App will manage registrations for worship services.

**What about Children's ministry?**

The Children's Ministry will resume Sunday worship services at a later date, possibly at the beginning of the school year. Stay tuned for more information soon.

**Will The Creek require temperature checks upon entry of the facilities?**

No. Members and guests of The Creek are asked to self-assess. Those experiencing any of the common COVID-19 symptoms in the 14 days prior should stay home. A full

list of other symptoms and a self-checker assessment is available from the Centers for Disease Control. Remember, everyone does not show a temperature with COVID-19 and people with no symptoms may still transmit the virus. However, we are asking members and visitors to monitor their health status daily and stay at home if they have fever or other COVID-19 symptoms.

### **How can I protect others from COVID-19 when I cough or sneeze?**

Always cover your mouth and nose with a tissue when you cough or sneeze or use the inside of your elbow and do not spit. Throw used tissues in the trash. Immediately wash your hands with soap and water for at least 20 seconds.

### **What protocols are in place to notify the church of a COVID positive member or guest that was infectious while at The Creek?**

Given we are continuing masking and distancing protocols within the church, the risk of transmission is low. If a person is positive, this information is given their local health department and they will contact the person. We ask that you let them know when you attended church to help gauge if you were likely to transmit disease at the time of your attendance (typically 24-72 hours before symptoms first appeared or prior to the test for COVID-19). We ask that you follow quarantine guidelines set forth by your independently licensed medical professional and the health department. You may also choose to notify the church anonymously (\*insert church email address\*) through [www.tellyourcontacts.org](http://www.tellyourcontacts.org). We will evaluate if there needs to be extra cleaning/disinfecting based on this communication. The church may also be contacted by the health department for additional information. Please refer to [www.vdh.virginia.gov/coronavirus/prevention-tips/contact-tracing/](http://www.vdh.virginia.gov/coronavirus/prevention-tips/contact-tracing/) for more information.

### **How can I help The Creek during this crisis?**

Practicing social distancing, properly wearing a mask over your nose and mouth, and basic hygiene are the best ways to keep yourself, other members and guests of the Creek, and your community safe right now. You can also follow the steps below:

- Wash your hands often and for at least 20 seconds at a time.
- Avoid touching your eyes, nose, and mouth, especially with unwashed hands.
- Stay home as much as your schedule allows.
- Keep a distance of at least 6 feet from people.
- Clean and disinfect surfaces daily.

We appreciate your assistance helping us create a safe return to in-person worship with care and compassion. Thanks so much for adherence to the safety protocols. We can't wait to see you!